



We provide education, training, and orientation on intercultural understanding and communication skills. These sessions are designed to enhance cross-cultural communications both at the workplace and personal lives, in turn improving client service excellence.

Course Module

1/2 Day Training (3.5 Hours*) - \$600/-

Full Day Training (6 Hours*) - \$750/-

*Excluding breaks

Typical Training Structure		Objectives
Ice Breaker	<ul style="list-style-type: none"> • Introduction • Purpose of Training 	<ul style="list-style-type: none"> • Competitive intensity • Diversity and inclusion • Dealing with ambiguity • Family values
The Matter	<ul style="list-style-type: none"> • Real life examples of cultural variations • Metaphors • Play time 	
Take Away	<ul style="list-style-type: none"> • Sharing the practical knowledge learned during the day • Take away ($\frac{\text{Achievables}}{\text{Deliverables}}$) 	

For more information, please contact us through www.goelsolutions.ca, call +1 250-879-1555 or email us at info@goelsolutions.ca

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